

The WEBER Promise (10 year EMEA voluntary warranty)

At WEBER, we pride ourselves on two things: making barbecues that last and providing a lifetime of excellent customer service.

Thank you for purchasing a WEBER product. Weber-Stephen Products LLC, 1415 S. Roselle Road, Palatine, Illinois 60067 and its International Business Units (listed at the end of this manual) ("WEBER") pride ourselves on delivering a safe, durable, and reliable product.

This is WEBER's Voluntary Warranty provided to you at no extra charge. It contains the information you will need to have your WEBER product repaired or replaced in the unlikely event of a failure or defect.

Pursuant to applicable laws, the Owner has several rights in case the product is defective. Those rights may include supplementary performance or replacement, abatement of the purchasing price, and compensation. In some countries in the European Union, for example, this would be a two-year statutory right starting on the date of the handover of the product. These and other statutory rights remain unaffected by this Voluntary Warranty provision. In fact, this Voluntary Warranty grants additional rights to the Owner that are independent from statutory provisions.

WEBER's Voluntary Warranty

WEBER warrants, to the Purchaser of the WEBER product (or in case of a gift or promotional situation, the person for whom it was purchased as a gift or promotional item) ("Owner") that the WEBER product is free from defects in material and workmanship for ten (10) years from the date of purchase when assembled and operated in accordance with the accompanying Owner's Manual. (Note: If you lose or misplace your WEBER Owner's Manual, a replacement is available online at www.weber.com) The Warranty is applicable in Europe, the Middle East and Africa (EMEA). WEBER agrees to repair or replace the part that is defective in material or workmanship subject to the limitations, disclaimers, and exclusions listed below. TO THE EXTENT ALLOWABLE BY APPLICABLE LAW, THIS WARRANTY IS EXTENDED ONLY TO THE ORIGINAL PURCHASER AND IS NOT TRANSFERABLE TO SUBSEQUENT OWNERS, EXCEPT IN THE CASE OF GIFTS AND PROMOTIONAL ITEMS AS NOTED ABOVE.

WEBER stands by its products and is happy to provide you with this Voluntary Warranty described for material defects in the barbecue or its relevant components, normal wear and tear excepted.

- 'Normal wear and tear' includes cosmetic and other immaterial deterioration that may come with ownership of your barbecue over time, such as surface rust, dents / scratches, etc.

However, WEBER will honour this Voluntary Warranty for the barbecue or its relevant components where damage or dysfunction results from a material defect.

- 'Material defect' includes rust through or burn through of certain parts, or other damage or failure inhibiting your ability to safely / properly use your barbecue.

Owner's Responsibilities Under this Voluntary Warranty / Exclusion of Warranty

To ensure trouble-free Warranty coverage, it is important (but not required) that you register your WEBER product online at www.weber.com. Please also retain your original sales receipt and/or invoice as Proof of Purchase is required for Warranty coverage. WEBER will also require photographs of any alleged defect, and the serial number of your barbecue, prior to processing a Warranty claim. Registering your WEBER product confirms your Warranty coverage and provides a direct link between you and WEBER in case we need to contact you.

The above Voluntary Warranty only applies if the Owner takes reasonable care of the WEBER product by following all assembly instructions, usage instructions, and preventative maintenance as outlined in the accompanying Owner's Manual, unless the Owner can prove that the material defect or failure is independent of non-compliance with the above mentioned obligations. If you live in a coastal area, or have your product located near a pool, maintenance includes regular washing and rinsing of the exterior surfaces as outlined in the accompanying Owner's Manual.

This Voluntary Warranty lapses if there are damages, deteriorations, discolourations, and/or rust for which WEBER is not responsible caused by:

- Abuse, misuse, alteration, modification, misapplication, vandalism, neglect, improper assembly or installation, and failure to properly perform normal and routine maintenance;
- Insects (such as spiders) and rodents (such as squirrels), including but not limited to damage to gas hoses;
- Exposure to salt air and/or chlorine sources such as swimming pools and hot tubs/spas;
- Severe weather conditions such as hail, hurricanes, earthquakes, tsunamis or surges, tornadoes or severe storms.
- Acid rain and other environmental factors.

The use and/or installation of parts on your WEBER product that are not genuine WEBER parts will void this Voluntary Warranty, and any damages that result hereby are not covered by this Voluntary Warranty. Any conversion of a gas barbecue not authorised by WEBER and performed by a WEBER authorized service technician will void this Voluntary Warranty.

Warranty Processing

If you believe that you have a part which is covered by this Voluntary Warranty, please contact your purchase dealer. If needed, you may also contact WEBER Customer Service using the contact information on our website (www.weber.com). WEBER will, upon investigation, repair or replace (at its option) a defective part that is covered by this Voluntary Warranty. In the event that repair or replacement are not possible, WEBER may choose (at its option) to replace the barbecue in question with a new barbecue of equal or greater value. WEBER may ask you to return parts for inspection, shipping charges to be pre-paid by the Owner. The shipping charges will be reimbursed to the Owner if the defect is covered by the Warranty.

When you contact your purchase dealer, please have the following information available:

- Proof of Purchase
- Photographs of the alleged defect
- Product serial number

Disclaimers

APART FROM THE WARRANTY AND DISCLAIMERS AS DESCRIBED IN THIS VOLUNTARY WARRANTY STATEMENT, THERE ARE EXPLICITLY NO FURTHER WARRANTY OR VOLUNTARY DECLARATIONS OF LIABILITY GIVEN HERE WHICH GO BEYOND THE STATUTORY LIABILITY APPLYING TO WEBER. THE PRESENT VOLUNTARY WARRANTY STATEMENT ALSO DOES NOT LIMIT OR EXCLUDE SITUATIONS OR CLAIMS WHERE WEBER HAS MANDATORY LIABILITY AS PRESCRIBED BY STATUTE.

NO WARRANTIES SHALL APPLY AFTER THE TEN (10) YEAR PERIOD OF THIS VOLUNTARY WARRANTY. NO OTHER WARRANTIES GIVEN BY ANY PERSON, INCLUDING A DEALER OR RETAILER, WITH RESPECT TO ANY PRODUCT (SUCH AS ANY "EXTENDED WARRANTIES"), SHALL BIND WEBER. THE EXCLUSIVE REMEDY OF THIS VOLUNTARY WARRANTY IS REPAIR OR REPLACEMENT OF THE PART OR PRODUCT.

IN NO EVENT UNDER THIS VOLUNTARY WARRANTY SHALL RECOVERY OF ANY KIND BE GREATER THAN THE AMOUNT OF THE PURCHASE PRICE OF THE WEBER PRODUCT SOLD.

PARTS AND ACCESSORIES REPLACED UNDER THIS VOLUNTARY WARRANTY ARE WARRANTED ONLY FOR THE REMAINING PERIOD OF THE ABOVE MENTIONED ORIGINAL TEN (10) YEAR VOLUNTARY WARRANTY PERIOD.

THIS LIMITATION DOES NOT APPLY IN CASES OF INTENT AND GROSS NEGLIGENCE AND CASES OF INJURY TO HUMAN LIFE OR HEALTH OR PERSONAL INJURY WHETHER THE INJURY WAS THE FAULT OF WEBER OR ITS LEGAL REPRESENTATIVES OR AGENTS.

THIS VOLUNTARY WARRANTY APPLIES TO PRIVATE USE ONLY AND DOES NOT APPLY TO WEBER BARBECUES USED IN COMMERCIAL, COMMUNAL OR MULTI-UNIT SETTINGS SUCH AS RESTAURANTS, HOTELS, RESORTS, OR RENTAL PROPERTIES.

WEBER MAY FROM TIME TO TIME CHANGE THE DESIGN OF ITS PRODUCTS. NOTHING CONTAINED IN THIS VOLUNTARY WARRANTY SHALL BE CONSTRUED AS OBLIGATING WEBER TO INCORPORATE SUCH DESIGN CHANGES INTO PREVIOUSLY MANUFACTURED PRODUCTS, NOR SHALL SUCH CHANGES BE CONSTRUED AS AN ADMISSION THAT PREVIOUS DESIGNS WERE DEFECTIVE.



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